

**Tulsa Community College
2022-2023 Exit Survey Report**

May 2, 2024



**INSTITUTIONAL RESEARCH,
REPORTING & ANALYTICS**

Executive Summary

Each academic year an Exit Survey is offered to all students applying to receive a certificate or degree from Tulsa Community College. The purpose of this report is to present the summary findings of the 2022-2023 Exit Survey, including the general demographics of students completing degrees and certificates during the year.

The Exit Survey (Appendix A) is designed to shed light on the following questions:

- ❖ To what extent do students feel their experience at TCC contributed to their development of broad learning skills, analytical skills, interpersonal/relationship skills, and goal setting?
- ❖ How satisfied were students with the educational services and the interpersonal interactions they experienced at TCC?
- ❖ What were students' goals for attending TCC and did they accomplish them?
- ❖ How do students rate their TCC experience compared to other institutions?
- ❖ What are students' plans for future education and employment after graduation?

During the 2022-2023 academic year (Summer 2022, Fall 2022, Spring 2023), 2,829 certificates and degrees were conferred to 2,433 individual students. Of the completing students, 56.3% were 18 to 24 years old and 66.6% were female. Of the degrees conferred, 74.4% of awards were university transfer degrees (Associate of Arts, Associate of Science). Of the students filing for graduation, 900 students completed the Exit Survey 2022-2023, representing a 31.8% response rate. The following points are a summary of the major findings from this survey.

- ❖ The majority of respondents strongly agreed that TCC contributed to their development of learning skills, analytical skills, goal setting, and interpersonal/relationship skills. The item receiving the highest percentage of strong agreement was the ability to learn effectively on their own (66.4%). The lowest percentage of strong agreement (46.4%) was associated with contributing to the welfare of the community.
- ❖ The majority of respondents (53.0%) believe the instruction they received in major courses was high quality.
- ❖ 36.2% of respondents strongly agreed to the statement "I was able to get involved with organization(s) or event(s) that were of interest to me."
- ❖ 31.0% of respondents strongly agreed to the statement "The programs, organizations, or events in Student Life helped me become a more well-rounded person."
- ❖ The majority of students (74.2%) either strongly agreed or somewhat agreed they learned about different cultures, ideas, and/or types of diversity.
- ❖ 77.7% either strongly agreed or somewhat agreed that TCC was inclusive of their thoughts, ideas, and/or identities.

- ❖ The top educational goals set for attending TCC were to earn a degree or certificate, transfer to a 4-year college/university, and prepare for getting a job (86.8%, 46.7%, and 24.0%, respectively). 76.8% of students indicated they had accomplished their goal(s) for attending TCC.
- ❖ 46.8% of student respondents indicated they had attended another institution.
 - Of students who indicated they had attended another institution, 38.0% believed TCC was better than other institutions they had attended. 56.8% believed TCC was about the same.
- ❖ The majority of respondents (94.7%) indicated that if they were to start college over again, they would probably or definitely enroll at TCC.
- ❖ Of all respondents, 44.1% of students indicated they would be transferring to a 4-year institution.
- ❖ The top four-year institutions identified for transfer were: NSU, OSU, and OU (27.6%, 25.1%, and 11.7%, respectively).
- ❖ 34.3% of students indicated they would begin or continue in a job related to their degree or certificate.
- ❖ The comparison of the average response to scaled items between the 2022-2023 survey and the 2021-2022 survey showed only slight variations from year to year.

Graduate Demographics for Academic Year 2022–2023
(UDS Graduation Data Summary)

Degrees and Certificates Awarded	
Associate in Arts (AA)	731 (26.2%)
Associate in Science (AS)	1,341 (48.2%)
Associate in Applied Science (AAS)	513 (17.6%)
Certificate of Achievement (Cert)	244 (8.0%)
Total	2,829*

*Some graduates received multiple awards

Age	
Under 18 years	7 (0.3%)
18-19 years	168 (6.8%)
20-21 years	714 (28.8%)
22-24 years	529 (20.7%)
25-29 years	520 (19.1%)
30-34 years	345 (10.6%)
35-39 years	211 (5.4%)
40-49 years	212 (5.2%)
50-64 years	116 (3.0%)
65 and Over	7 (0.2%)
Total	2,829

Gender	
Men	920 (33.4%)
Women	1909 (66.6%)
Total	2,829

Race/Ethnicity	
Non-resident Alien	75 (2.9%)
Hispanic/Latino	352 (12.9%)
American Indian or Alaska Native	176 (6.1%)
Asian	170 (6.5%)
Black or African American	192 (5.9%)
Native Hawaiian or Other Pacific Islander	2 (0.0%)
White	1472 (51.4%)
Two or more races	286 (10.2%)
Race and ethnicity unknown	104 (4.0%)
Total	2,829

Survey Methodology

Beginning the fall semester of 2016, an online graduate application process was implemented. The new process includes a link to the Exit Survey as an option for applicants to complete. The digital version of the Exit Survey was delivered through Qualtrics (see Appendix A). All program graduates were offered the survey link as part of the graduate application process for the Summer 2022, Fall 2022, and Spring 2023 (N = 2,829). A total of 900 individuals completed the survey, for a response rate of 31.8%. The summary of responses follows.

Summary of Survey Responses

How much do you agree or disagree that TCC contributed to your development in the following areas?					
	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	Blank
Communicating clearly and effectively	482 (53.6%)	327 (36.3%)	18 (2.0%)	9 (1.0%)	64 (7.1%)
Thinking critically and analytically	541 (60.1%)	268 (29.8%)	19 (2.1%)	7 (0.8%)	65 (7.2%)
Using computer and information technology	515 (57.2%)	274 (30.4%)	36 (4.0%)	10 (1.1%)	65 (7.2%)
Working effectively with others from diverse backgrounds	494 (54.9%)	280 (31.1%)	49 (5.4%)	13 (1.4%)	64 (7.1%)
Learning effectively on my own	598 (66.4%)	210 (23.3%)	19 (2.1%)	9 (1.0%)	64 (7.1%)
Engaging with people different from myself	507 (56.3%)	266 (29.6%)	51 (5.7%)	10 (1.1%)	66 (7.3%)
Contributing to the welfare of my community	418 (46.4%)	313 (34.8%)	82 (9.1%)	22 (2.4%)	65 (7.2%)
Developing clearer career and/or educational goals	530 (58.9%)	262 (29.1%)	27 (3.0%)	12 (1.3%)	69 (7.7%)

To what extent do you agree or disagree with the following statements about your experience at TCC?

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	Blank
The instruction in my major courses were of high quality.	477 (53.0%)	296 (32.9%)	45 (5.0%)	11 (1.2%)	71 (7.9%)
I was able to get involved with organization(s) or event(s) that were of interest to me.	326 (36.2%)	238 (26.4%)	56 (6.2%)	26 (2.9%)	254 (28.2%)
The programs, organizations, or events in Student Life helped me become a more well-rounded person.	279 (31.0%)	225 (25.0%)	54 (6.0%)	19 (2.1%)	323 (35.9%)
I learned about different cultures, ideas, and/or types of diversity.	409 (45.4%)	259 (28.8%)	57 (6.3%)	17 (1.9%)	158 (17.6%)
I felt TCC was inclusive of my thoughts, ideas, and/or identities.	449 (49.9%)	250 (27.8%)	34 (3.8%)	18 (2.0%)	149 (16.6%)

What were your goals(s) for attending TCC? (Mark all that apply.)	
Earn a degree or certificate	781(86.8%)
Transfer to a 4-year college/university	420(46.7%)
Prepare for getting a job	216(24.0%)
Improve existing job skills	128(14.2%)
Pursue personal interests	139(15.4%)
Other (see comments in table below)	22(2.4%)

Comments regarding goals:*
Take courses outside of 4-year university
Learn ASL
Get into TCC Nursing program
New Career Path in Human Resources
gain a general education (gen-ed)
Earn degree and advance further in my career choice
Expand my knowledge
To get into the nursing program and to be prepared to move onto my Bachelors immediately after.
GIS has always been of interest, and I had minimal work experience with it, seeking to make it my primary career focus.
Get my BSN, Better my life for myself so I can better take care of my family, Take a vacation, Buy a home, Breath
3.0 GPA
advancement in current career
Transfer to NSU 2 year program
Certificate of mastery
Escape an abusive family
To go to Nursing school
Possibly pursue an Bachelor's degree
Pursue pre nursing
Finish nursing school

*Comments are as entered by respondent.

Did you accomplish your goal(s) for attending TCC?	
Yes, completely	691(76.8%)
Yes, partially	206(22.9%)
No	3(0.3%)
Total	900

How would you compare the quality of education offered at TCC compared to other institutions you have attended? (of those who attended other institutions)	
Better	160(38.0%)
About the same	239(56.8%)
Worse	22(5.2%)
Total	421

If you were to start college over, would you enroll at Tulsa Community College?	
Definitely yes	553(66.1%)
Probably yes	239(28.6%)
Probably not	32(3.8%)
Definitely not	12(1.4%)

Which of the following best describe your educational and/or employment plans after graduating from TCC? (Mark all that apply.)	
I will be transferring to a 4-year institution to continue my education.	397(38.2%)
I will be seeking a job related to the degree/certificate I've earned at TCC.	167(16.1%)
I will begin a new job related to the degree/certificate I've earned at TCC.	147(14.2%)
I will continue with a job related to the degree/certificate I've earned at TCC.	162(15.6%)
I will be returning to TCC to earn another degree/certificate.	100(9.6%)
Other (See comments on next page)	65(6.3%)

Responses to: Other* (N=31)
Continuing my career with the construction company I currently work for.
Earned this degree as a fall back plan for the primary engineering degree that I will be going after next
Going to Tulsa Tech
I am currently in the OTA program.
I am still currently working on finishing my prerequisites for the nursing program at the moment.
I attended TCC to further my education and move up with my current employer of, going on, 10 years.
I do plan of going to a university, but just not right after I graduate
I just wanted a degree for me
I plan to be promoted on my current job.
I plan to continue tutoring math at TCC.
I will apply my degree to my current career
I will be applying to the TCC Nursing program.
I will be attending Tulsa Technology Center's Electricity program
I will be continuing in the nursing program at Oklahoma City University
I will be continuing my education at an online university
i will be finding a job not related to my degree
I will be going to BA beauty.
I will be learning a second language in another country.
I will be taking another degree plan
I will be using the knowledge and skills to work towards starting my own business
I will continue to a 4 year university at a different time
I will continue to work. But now have my degree when I'm ready for change.
I would like to continue studying American Sign Language at TCC until I transfer to 4 years university.
I'll be moving out of Oklahoma and taking anything that I can get.
I'm not looking for a job in my degree field at this time.
I'm not pursuing a career, I've witnessed too many women who are unhappy who focused on a career rather than starting a family. Therefore I will be a housewife
I'm a psychology major and can't get a job with that unless i want to get a masters degree, which i don't. So now I'm working at Disney World pursuing my dream of performing in their parades.
My goal is to be a published author. I've already written books, but never published.
Possibly go to Tulsa Tech for Rad Tech or NSU for Sped
Pursuing Bachelor's at Penn Foster University in Veterinary Technology.
Will continue working till I can come back and finish

*Responses are as entered by respondent.

Responses to: I will be transferring to a 4-year institution to continue my education. If so, where? (N=358)	
Northeastern State University (99)	Columbia Southern University (1)
Oklahoma State University (90)	Eastern Oregon University (1)
University of Oklahoma (42)	Maryville University (1)
Oklahoma State University-Tulsa (30)	Missouri State University (1)
University of Tulsa (21)	National University of Natural Medicine (1)
NSU Broken Arrow (16)	Newberry College (1)
Rogers State University (16)	Oregon State University (1)
University of Oklahoma-Tulsa (10)	Princeton (1)
Oral Roberts University (4)	Southern Illinois University (1)
University of Central Oklahoma (3)	Southern New Hampshire University (1)
Wichita State University (3)	Strayer University (1)
Arizona State University (2)	Temple University (1)
Colorado State University (2)	University of Michigan (1)
Langston University (2)	University of Toledo (1)
University of Arkansas (2)	Yale (1)

Responses to: I will begin a new job related to the degree/certificate I've earned at TCC. If so, where?* (N=102)	
Saint Francis (21)	Imagine Tulsa
Hillcrest (16)	Jardum
Saint John (7)	Journalism
Hospital (5)	Library
CAP (3)	Marketing
OSU Medical Center (3)	Muscogee creek nation department of health
Cherokee Nation hospital (2)	Music
Dental office (2)	NSU
Graphic designer (2)	Nursing
Law enforcement (2)	OU Health
911 dispatching	Outpatient OT
At a bilingual therapy clinic	Paraprofessional
ATC Academy	Physical therapy
Black & Veatch	Registered Nursing
Central Oklahoma College	SAIC
Continue LPN	St. Catherine School+A12
Dental Depot	Starting a home daycare.
Educare	TPS
Elementary school	Tulsa Police Department
FGCU	Tulsa tech
Grand Strand Medical Cente	United Healthcare and Optum Inc
Griffin Communications	Utica Park Clinic
Holmes Park Elementary	Victory Christian
HR	

*Responses are as entered by respondent.

Average Response to Scaled Items Comparisons with Prior Year

To what extent do you agree or disagree with the following statements about your experience at TCC? (1 – Strongly disagree to 4 – Strongly agree)	2021 – 2022 Average (N; SD)	2022 – 2023 Average (N; SD)
The instruction in my major courses were of high quality.	3.53 (988; 0.64)	3.49 (829; 0.66)
I was able to get involved with organization(s) or event(s) that were of interest to me.	3.29 (758; 0.82)	3.34 (646; 0.80)
The programs, organizations, or events in Student Life helped me become a more well-rounded person.	3.25 (677; 0.85)	3.32 (577; 0.78)
I learned about different cultures, ideas, and/or types of diversity.	3.39 (886; 0.76)	3.43 (742; 0.73)
I felt TCC was inclusive of my thoughts, ideas, and/or identities.	3.50 (904; 0.70)	3.50 (751; 0.70)

How much do you agree or disagree that TCC contributed to your development in the following areas? (1 – Strongly disagree to 4 – Strongly agree)	2021 – 2022 Average (N; SD)	2022 – 2023 Average (N; SD)
Communicating clearly and effectively	3.53 (1,002; 0.64)	3.53 (836; 0.60)
Thinking critically and analytically	3.60 (998; 0.59)	3.61 (835; 0.58)
Using computer and information technology	3.58 (1,002; 0.62)	3.55 (835; 0.64)
Working effectively with others from diverse backgrounds	3.49 (999; 0.69)	3.50 (836; 0.68)
Learning effectively on my own	3.68 (1,001; 0.55)	3.67 (836; 0.58)
Engaging with people different from myself	3.50 (1,002; 0.68)	3.52 (834; 0.67)
Contributing to the welfare of my community	3.35 (999; 0.75)	3.35 (835; 0.76)
Developing clearer career and/or educational goals	3.56 (999; 0.65)	3.58 (831; 0.63)

Items	2021 – 2022 Average (N; SD)	2022 – 2023 Average (N; SD)
Did you accomplish your goals(s) for attending TCC? (1 – No to 3 – Yes, completely)	2.77 (1002; 0.43)	2.76 (900; 0.43)
If you were to start college over, would you enroll at Tulsa Community College? (1 – Definitely not to 4 - Definitely yes)	3.61 (989; 0.63)	3.59 (836; 0.64)
How would you compare the quality of education offered at TCC compared to other institutions you have attended? (of those who attended other institutions. (1 – Worse to 3 – Better)	2.37 (495; 0.58)	2.33 (421; 0.57)

Please share any additional comments you have about your most recent experience as a TCC student.
General comments of a positive nature* (N=99)
Absolutely great experience
Always helps students
As a 44 year old student, I was hesitant to attend college. But TCC was easily accessible and the staff worked to make my experience wonderful. I had excellent advisors who guided me when needed. I appreciate having such a wonderful experience with education.
As an adult learner, TCC was able to meet all of my educational needs. The online classes were very well organized and allowed me to work on them during my non-working hours. I appreciated all of the academic advisors and their guidance during the last 2 years. I will always highly recommend TCC to others as a great institution which provides students with the tools and support to be successful.
Being a student at TCC came with challenges. I ended up getting pregnant which was not planned but the professors and staff were understanding. I was also apart of AR, TITLE 9, NSLS, and TRIO. Having these resources helped me overcome a lot of obstacles along the way. Thank you to everyone and I will forever be grateful for the fun I also had getting to push myself during a trying time of COVID while working and doing school and being pregnant. This was a roller coaster but we are finally here!
Communication was great.
Currently I'm helping set up the student digital media showcase.
Educational staff and advisors are fantastic!
Everyone was so helpful about me returning to school after 10 years to get a Certificate of Mastery and pursue a 2nd associate degree so I can finally complete my bachelors.
Everything was great. Thank you
Excellent after being 20 years out of taking classes
For the most part, I have loved being a TCC student. The class environment and the people here have been wonderful. It is a kind and welcoming community that has helped me develop into a better person.
Going to College after 30 years past High School was an eye opener. I never thought that my life experience and ability to think would have had an impact on my education. While I wont be going to a 4 year university, I am proud of my accomplishments to graduate and be in 2 honor societies. Never did I ever think this would happen.
Great school, so excited and grateful it helped me better myself.
Have had a life learning experience here at TCC.
I absolutely love TCC and recommend it to everyone. I especially appreciate the library study rooms and staff, and the free counseling sessions with XXXX. Thank you TCC.
I am thankful for my experience!
I am very thankful to have had TCC as an opportunity. I think that high schoolers should certainly be given all the information about TCC and what it has to offer.
I don't believe I have anything to add. I have always been impressed with TCC's student resources. All of the art faculty have been extremely knowledgeable and I have been blessed to have learned from them.
i enjoyed my experience at TCC
I felt that TCC is a very good school for people wanting to start at a junior college.
I had a positive experience which has helped my pursue my passion as a career.
I have been impressed with the quality of education offered at such a great value. I have also enjoyed that TCC has embraced remote learning to such a degree. All in all I have enjoyed my time here.
I have enjoyed being able to take online classes, because I have to work a lot. I do think all online classes should be completely online, rather than having to worry about waking up in time for a testing center. (Especially when you work late shifts).

*Responses are as entered by respondent.

General comments of a positive nature* (N=99) (continued)
I have enjoyed TCC.
I have really enjoyed the online college experience. I was nervous at first, because was my first time going back to school since graduating high school in 2011. With the help of my advisors and professors, the experience has been fun and enjoyable.
I have really nothing bad to say about TCC. From my professors down to most of my advisors, everyone tried their best to be helpful. Bridging the Gap scholarship was a God sent and I'm so thankful I was able to get my degree because of this Scholarship.
I have thoroughly enjoyed my time as a student at TCC. I have met so many amazing people who have had a positive impact on my life. My social skills have greatly improved, and I have enjoyed learning each subject that was required for me to complete my degree. If I change my mind about my current career path someday, I would love to return here to do a different program or even to work at TCC. I cannot say enough positive things about this school!
I like studying here.
I liked it, it was a streamlined process.
I love how affordable it is to get an education here. The transfer guides make it easy to know exactly which classes to take. The academic advisors are very knowledgeable and informative. Everyone I met was very helpful.
I love my experience at TCC and I will recommend this college to anyone needing to further their education.
I loved being a student at TCC. The school and the organizations helped me to be a better person and student. I accomplished so many things by learning and getting along with my peers at TCC. I highly recommend the school to anybody that wanted to start to begin college life here at TCC.
I loved how easy TCC made the entire process!
I loved my time at TCC, thank you all!
I only had a few credits left to complete my associate degree and TCC was very helpful in getting me where I needed to be in order to graduate.
I really don't want to leave! It has been such a great experience and I learned so much not just in academia, but in communication skills and leadership.
I really enjoyed the classes I attended that were in-person or virtual with a live meet time. My major had several online only classes that I feel I could have gained so much more out of the course with a live or in-person approach. I hope TCC keeps the professors teaching! They have so much to share!
I really enjoyed the entire experience and I thought the school handled the constant uncertainty during the pandemic very well.
I really like the atmosphere
I recently helped to start a new organization at TCC; the procedure went very smoothly, and TCC provided us with all that we needed in order to grow our organization and create events. This showed me how open TCC is to inclusiveness and diversity!
I started a job as a lab assistant at TCC and it has given me a great experience with my major.
I started this degree 14 years ago this fall. Straight out of high school with the full expectation of transferring to OU after two years. Didn't happen. I put it off for a long time but felt that it needed to be accomplished all these years later. It's been a great experience and I will proudly hang that fourteen-year, two-year degree proudly on my wall.
I was an online student and everything was ready and everyone was very helpful
I'm grateful to have attended TCC as a first gen college student.
Interesting
It has been nice overall. I got what I needed and did not have any bad experiences that I can really remember.
It is a good place, great facilities. I've taken two classes at their southeast campus and they're just great. Their testing centers are really nice as well.
it is a very positive experience...

*Responses are as entered by respondent.

General comments of a positive nature* (N=99) (continued)
It is a wonderful place to start your future career! All staff are excited to contribute their knowledge on how to successfully help their students succeed in future endeavors. It seems scary at first but so much better than high school.
It was a very good well rounded experience.
It was fabulous from the Lobby to classrooms at Central Campus; all advisors, Instructors, and staff always are there for students' concerns about class tuition and payments it was a wonderful experience
It was great
It was great and very affordable! Looking back on the experience I am very thankful for the level of education I received at such a low price!
It was great!!!
It was the best experience.
It was total amazing and the best decision of my life
It's a good stepping stone for someone who doesn't feel ready to go to a 4 year University straight after high school.
It's been a long road but I'm glad It's over
It's been a stressful two, almost three years, but it has made a positive impact on my life and opened my eyes to new ideas and cultures
Its been good. I can only hope the next school I attend will be as enjoyable. I would like to say that TCC is plenty inclusive but since most of my classes were math and science based there was limited time for group interaction. I will say that in my chemistry labs I interacted with a lot of diverse people from backgrounds different from my own and those were fun labs.
It's changed my life!
I've learned to be less of a procrastinator and focus on what is important rather than anything else that takes time away from me.
I've loved my time at TCC
My overall experience has been very good with many great teachers.
My questions were always answered and I felt like mattered
My recent experience is still being able to continue my education while I was postpartum.
Overall, being at TCC was an inclusive and empowering experience. I felt that my needs were highly met by the college and the facilities were really high quality.
Se simple to navigate! I transferred back after going to OU and it is so much easier to navigate.
Some of it was overwhelming at times, particularly since I was also in a brand new job when class initially began. I hope to be able to utilize what I've learned with my current company, but if not, I will be seeking employment in the GIS field.
Stressful but fulfilling
Take your time on everything you need to do, ask for help help if needed, and know that you're not alone and there are others that are around you. Be yourself and know what you're capable of. Do what is best for you.
TCC has been a great experience as a whole.
TCC has been a great experience for me, the school provided everything I need for me to succeed, including great financial aid.
TCC has been a great place to learn with affordable options for students like me. Tulsa Achieves has been a blessing these past two years while enrolled at TCC and I was able to create a lot of friendships.
TCC has been AMAZING!
Tcc has greatly broaden my perspective on education and demonstrated repeatedly the importance of knowledge in our society.
TCC helped me enter towards my four year university.
TCC is a place the I feel comfortable at. I with this was a 4-year institution.

*Responses are as entered by respondent.

General comments of a positive nature* (N=99) (continued)
TCC is a really great institution if you want to earn a degree or even a certificate. However, I am going towards the nursing program.
TCC is the best place to be for someone going to learn their basics.
TCC was a blessing. Very grateful for Tulsa Achieves as well.
TCC was a great experience and I am glad I was able to further my education here.
TCC was the best choice I could've made regarding my education
TCC was the best decision I could have made right after high school. Especially not knowing exactly what you want to do in life going to TCC is a great start!
Thank you for helping me get closer to my goals with my education.
The BTG team is amazing and I'm so thankful for them!
The ease of applying, enrolling and access to campuses is amazing. Also the value.
the help they have there to help you
The instructors in my program are very involved in my education. the school representatives have always made sure I was aware of my options and resources from the school.
The last stretch is the hardest but if one is diligent enough anyone can make it through!
The staff are always extremely helpful and efficient
They are great.
This semester I feel like I was able to connect with other students as if it were pre-COVID. It is a shame that I currently do not intend to continue my education which would potentially further drive this sense of community and belonging.
Very nice campuses Free lunches and giveaways for students
Was a great experience & the staff was friendly & ready to help
TCC is doing great to help stop the spread of covid. It's also allowed us to still receive a high quality education throughout the pandemic.
TCC is very important for me. Even though I am not good in English, I had an opportunity to study and learn as others and that improves my learning skill and finally, my plan/goal is about to come true through this school.
TCC made it possible for me to succeed in my studies.
TCC offered great opportunities to open for me, in terms of education, career path, and personal ideas. I enjoyed the many paths that were available to me, so that I can learn which ones to take and which one I wanted to pursue the full extent.
TCC provided me an opportunity to received my degree in Business while also learning more about myself as a person. I was able to improve my communication skills and speak up about any accommodations/concerns I have had throughout the years of attendance
TCC was a great place to start my college education. I had prepared before TCC by attending Tulsa Tech in my degree field, which I also felt was invaluable. I had also completed several hours of concurrent while in high school. I feel that TCC allowed me to accomplish my goals, while providing me a smaller (more economical) environment to take the necessary steps to be ready to attend a larger university. I knew that I wanted to get my bachelor degree. I am now at Oklahoma State Stillwater campus and I will be graduating in May 2022 with a dual degree in aerospace and mechanical engineering; I also have completed my associate degree from TCC in mechanical engineering. I highly recommend TCC to everyone.
Tcc was the most professional school I have been to, these four-year universities do not compare to TCC!
Thank you!

*Responses are as entered by respondent.

General comments of a negative nature* (N=13)
Felt out of place as a student who was older than those who recently graduated high school.
I came back for the first-time last semester and was very hurt and crying most of the time. i was always on probation and giving financial aid but not being able to use it. I was out of school for 12 years when I came back.
I really hate your new security upgrade for logging in. Its a huge pain and is causing a big delay.
I was upset all the time if I was not crying, I was so mad and depressed did not want to go to school and deal with people.
Maybe make future events more public to get others involved. It seemed a bit difficult to find a group I would have been interested in.
My major feedback for Tulsa Community College is that, despite the term "Community" in its name, the school does not seem to cater to individuals in all stages of life, particularly working adults. While it may appear inclusive, the majority of their courses appear to be geared towards traditional students, resulting in limited flexibility when it comes to timelines and due dates. This rigidity makes it challenging for individuals with other responsibilities to manage their coursework. The expectations seem to be primarily designed for recent high school graduates with few job or life obligations, rather than accommodating the diverse needs of working adults. As a result, TCC does not offer the necessary support to working adults seeking to further their education.
the school does not help working students because you need to offer more classes at night. The internship needs to be set up for full-time working students. The volunteer work that was required for these classes was not volunteer work it was voluntold Volunteer work is something you want to do not required to do.
The STUDENT VOICE should be stronger and there should be a student help desk at each campus to help student navigate new student or old student problems, issues and concerns instead of the student having to call and hunt for help and answers. I also do not like that you have call 211 instead of letting student be transferred to different departments as needed. It would not hurt to let some calls go through to the departments as the call center is ill equipped to answer all the calls. Additionally, there should be better payment terms for students as well as more grants for students that need financial help to pay for school. There is barely enough scholarship and grants for older students trying to finish school.
Treated like a child not a adult. I needed my financial aid that I accepted but could not use. I was treated differently because I started classes in 1986 and changed majors.
Unhappy.
What I have experienced at TCC is that the long period of time that it takes to get financial aid back, is a long task. But I understand why because there's so many of us at one time.

*Responses are as entered by respondent.

Positive comments related to instruction* (N=42)
All my professor have been amazing thus far, and I am learning so much.
All of my classes have been online so I did not get the chance to interact with my professors face-to-face, but through constant email communication they have been approachable and helpful.
All of my professors were really great.
All of the online courses I took were great and the professors were wonderful. The whole process has been less stressful than I initially thought it would be. Getting in touch with any person when needed was easy and everyone was responsive to me. It has been a great overall experience.
Amazing experience. All professors were helpful.
As a working adult, I found it very easy to attend all of my required courses over the past few years. TCC makes it extremely easy to find classes that fit my schedule.
Excellent, All Staff are able to help & excellent Professors & Instructors with knowledge & Experience
However, I always felt as though professors and TCC as a whole were doing their best to keep everyone healthy and safe while still giving a quality education. There was a balance that had to be found and I am glad TCC erred on the side of caution. Support was consistently available to ensure success in and out of the classroom. TCC genuinely seems to care about the continued success of their students.
I also think some teachers are doing an incredible job and going way over the expectation and should be recognized for it.
I am grateful for my experiences at TCC, I've met some incredible students and professors that I believe want to see my future success and I hope will continue to be considered friends.
I appreciated how to broaden the use of a world language beyond the classroom, as I learned in Spanish Service Learning. I also liked how my professors were able to help me if I had any questions.
I enjoyed my instructors & the knowledge they helped me to learn & their effort to make sure everyone got the chance to excel in their classes, even though some were difficult.
I have enjoyed all my professors
I have thoroughly enjoyed my time learning at TCC. Previously, I earned my associate's in nursing at TCC, and most recently I took two online courses at TCC to complete my pre-nursing degree. Both classes were very well taught, and I appreciate the entire staff at TCC who make the learning environment so excellent. Literally, I could not have been where I am today without TCC being there to help me change my life.
I love being a student at TCC. Most of my professors are great and they care a lot their students. Before going back to school I heard many people are saying that being a college student is very hard because you will be independent and You will be by yourself and the teachers will not teach you anything. But that is not true, my professors are there for me to ask whatever questions I have for them. During my time at TCC, I might not be the best nor the smartest student, with the help of my professors I am graduating soon. I am the very first generation college student in my family and for that I'm so proud of myself.
I love TCC! The instructors are amazing and are always helpful whenever I need them for educational purposes.
I love the school and the faculty is great at preparing their students for their futures.
I really like TCC because all of my professors are very nice to me, and I have learned a lot of the new things in this pass years I will miss all of my professors and my precious school. Also, TCC is my very first attending college in my life, I thanks to the bottom of my heart my advisor, professors, financial because without their help I can't be the one who is graduating in the spring semester and having a good job in my life. If I could go back to the collage, I definitely would choice TCC is the first and the best school in my life.
I thoroughly enjoyed the art classes! While it was a bit difficult to find time between my classwork and my job, I liked being able to engage with others who enjoyed art
I was really great full to be able to take all my last classes online. It made it much easier for me to go at my own pace
Instructors are very knowledgeable about this field

*Responses are as entered by respondent.

Positive comments related to instruction* (N=42) (continued)
It has been an amazing experience for me to attend TCC at the SouthEast Campus. I would never forget all the time that I spent here over the last few years. Colleagues and professors have been great to me and made me feel welcome. Everyone has been helpful to help me achieve my goals in life.
It has been great. My instructors were phenomenal
It was incredibly helpful that all my classes were online. While in-person classes are ideal, I would have been unable to receive an education because I do not have the ability to quit my full time job to go to school.
I've enjoyed being a TCC student. I've run into professors who have you mostly learn on your own or have had professors who show you the best way to learn and really help you out.
Most of my professors have been genuine, understanding and of high quality.
My instructor is very helpful and nice.
My professors were very friendly, and some of them, like my literature professors, were very funny, friendly, and receptive to my input.
My time at TCC was good, but I will be honest I did not put as much effort as I did in the beginning. I feel that my work ethic was lacking in motivation to continue. This was caused by my own mental struggles and fear of the future. Not knowing what could happen to your plans no matter how hard you are prepared for them. When the pandemic hit us, it hit me hard especially. Having to adjust from attending a college where I was offered all the tools I could use to further my dreams. All that changed when I was forced to take classes online. I do not do well in an online university setting, especially when contacting people from financial aid. However, almost all of my professors were incredible at their jobs. it was the first time I was ever in an educational setting where I felt like the people teaching really carried about teaching. There was never a single day where I felt like they were just talking to hear themselves speak. They wanted to show people what they learned from their schools, their classes, the people they met, to help push all their students to accomplish their goals in life. I can not thank TCC and the Professors I had enough for helping take another step further in my life. I hope we never experience any event like the pandemic again, because it made me lose a lot of hope in wanting to continue.
Online learning has helped me a lot. I was able to work full time, enjoy my family and get my degree all at the same time. I appreciate the professors that encouraged and supported me along tge way.
Overall pretty good experiences. A few bad apples when coming to professors but the good ones out weighed the bad.
Overall, I had good teachers within my program and felt that many people were dedicated to my success.
Overall, I thought the professors were great. Every instructor I had pertaining to my education major was amazing. They really helped me tie in what I was learning then into the real world. Also through one course, I was able to have the opportunity to do in-class observations which I was appreciative I got to do that before I transferred to a university.
TCC is the best community college in the state and also TCC have almost everything what others collage does. Even the Professors have excellent teaching technique.
The BMET class where excellent. The BMET class are interesting and the professor is highly personable.
The courses are great and the adjunct professors in the evenings are amazing!
The online studies have been great. I never really thought I would like online classes but after doing them due to COVID I really started to enjoy the flexibility.
The professors in the departmens have been in have been excellent. Not only was I able to learn the class content, but their real life experience shared was invaluable and helped me decide on certain paths.
The teachers that were down to earth and very understanding while holding me accountable helped me.
There are some good professors here that put a lot of work into teaching their students. It is easy to tell that they love their job.
When considering most of my courses have been online (covid related), I found my many professor's skills of adaptation to be great. Of course, everyone had a difficult time navigating through late 2019-2021.
When I began my journey at TCC, many people looked down on the idea of a community college. After attending TCC, I was thoroughly impressed with the campus, curriculum, accessibility, and the attention professors give to their students. If I could go back to when I first began college, I would certainly start at TCC.

*Responses are as entered by respondent.

Negative comments related to instruction* (N=20)
A lot of the printers at Metro campus have been out of paper this semester. Every time I have needed to use one and a lot of them do not have paper to refill next to them. Would be extremely helpful if the printers were stocked with paper regularly.
Dont take Calculous online
I am very disappointed in the experience TCC student. The professors do not listen to our concerns about our poor education and lack of preparation for real world experiences.
I don't think some teachers are held accountable as much as they should be. Example assignments that are turned in should be graded before the due date of the next one so that proper feed back can be obtained. If its not done then the assignment is postponed.
I just feel it became very heavy when it came to attending class for hours a night then still having to do countless amount of homework
I like to see TCC go back to total face to face or in person classes. My Electronic classes are blended and I have a hard time completing my assignments.
I previously attended a different community College who not only had more resources such as a cadaver lab for anatomy and physiology courses, but I also did not encounter professors like I have at TCC. These professors I have encountered at TCC are different because they have not been as dedicated to teaching or have simply not been very effective teachers. I took the same course in Phoenix with a much more dedicated professor and wouldn't have performed as well in this course of not for the previous one.
I think some more online courses should be more interactive with professors. Although the classes are online, they should still be challenging
i THINK THE READING ASSIGNMENTS ARE A LITTLE TOO MUCH FOR WORKING ADULTS.
I was pretty disappointed with the classes offered in the spring 2023 semester. As someone who is ready to start my career, it was highly important that I graduated on time. However, the classes offered were very limited. More specifically, a 3D course was not offered. As a working student, it's important to have the classes I need offered so I can graduate on time. My major focuses on 3D design, and I was surprised when a 3D course was not offered. If it wasn't for the help of the Engineering Technology professors, I would have had to push my graduation date to the end of Fall 2023.
I would say that it was fine, but I do wish there were more classes in person in my major. I am an introvert so not having to see people and be in person all the time was fine, but I know that it would've been better for me to get out more and meet new people. When I had some in person classes one semester, I actually met some people that I got along with or wanted to get to know more, but then the next semester after that everything was only online again and it just wasn't the same connection. It just honestly didn't feel like college but just remote work.
I'm a little disappointed I did not get to complete my English degree due to the classes not being offered online. I work full time and was not able to make it to any in person classes. But I'm glad it worked out for me to end my time at TCC and still get a Liberal Arts degree out of it.
Many professors are not realistic on their completion times. They seem not to understand that some of us work 40 hours a week on top of taking 12 hours of classes.
My experience overall was okay, I got what I came here for. The only thing that I have any complaint about was the amount of instructors that complain about the Tulsa Achieves program and how it has made students lazy. The instructors will complain about students from Broken Arrow public schools constantly and how the overall the education in Oklahoma has suffered in the past years. I am not from Oklahoma, so I didn't receive my education here. But it can be so unmotivating hearing that from instructors so I can only imagine how actual Oklahoma public school system students feel.

*Responses are as entered by respondent.

Negative comments related to instruction* (N=20) (Continued)
Professors need to say on day 1 of class if they do or do not allow notes for mathematics tests.
Some professors have been...negligent leaving me to "teach myself". However, that's something that I've come to accept. Being fully online takes a lot of discipline to want to succeed and to finish.
The pandemic greatly affected my education; a lot of activities/labs simply weren't offered and more traditionally hands-on courses were transitioned online or hybrid.
The professor of my current class uses far too many words than is needed to communicate his meaning or instructions. God bless PHD candidates!
There seems to be a moral issues among some of the staff. Sometime sit felt that they had lost their drive and passion.
This semester was absolutely abysmal. There was nothing to learn from half my professors, and they would just tell me to read the book or parrot what was in the book.

*Responses are as entered by respondent.

Positive comments related to programs* (N=8)
I am also in the Cardiovascular Technology program and plan to graduate in May 2023. It is a great school that I recommend to other people who are seeking higher education opportunities.
I enjoyed my experience at TCC. I will continue with the certificate accounting program.
I would encourage students to join TRIO, this program has given me the support I needed to achieve my goals.
One experience that I love is being part of the True Blue Leads is an excellent opportunity to learn leadership skills and meet awesome people.
Student groups were fun
TCC as an awesome nursing program from what I've seen and heard so far.
The nursing program is great so far
This 4th semester of nursing school has been very difficult. But it has been positive.

*Responses are as entered by respondent.

Negative comments related to programs* (N=3)

I was shocked that Tulsa Tech has more resources than Tulsa Community college. We have to make all programs a priority. Not just nursing. (although I know that is a great program and a needs profession. But so are others)

My experience with TCC was pretty great, until I entered the last two semesters of my accounting degree. The business department here is a wreck and not student oriented at all. I reached out to instructors, board members as well as the dean of business with genuine concern and I felt that I was completely unheard, and that none of them seem to care about the student's perspective.

RT program poorly supported by TCC.

*Responses are as entered by respondent.

Positive comments related to services* (N=10)
As an older student I believe the support I have received at TCC was amazing!
I'm not sure if this counts but I'm very thankful you guys have accommodations available. I have very bad anxiety and ADHD that makes taking exams harder than they already are. Being able to test in a private room in the testing center with no distractions has benefited me tremendously, so thank you.
Loved the amount of resources for TCC students; this was a lot better than other community colleges in the area. Would love to see continuing support of remote/night time students, this was the only way I was able to complete my degree
More people need to know about TRIO
My advisor XXXX has been extremely helpful!!!
Student life did an excellent job making the students feel welcome.
Student Life is the best!
The different resources and opportunities to continue/expand my studies outside of the classroom were plentiful and accommodating. The language lab, in particular, encouraged a community of learning and made it exciting to get involved with the language and culture associated with it.
The lovely people that helped me get enrolled/ file for graduation. And all the staff members that encourage me to succeed.
TRIO helped me immensely. I would have had to drop out in 2020 if they did not help me out as much as they did.

*Responses are as entered by respondent.

Negative comments related to services* (N=13)
Academic advisors almost caused me not to graduate by not telling me the correct order to take my classes in and professors are so busy with their other jobs they barely have time to teach their classes or grade a single thing all semester.
employees were rude and disrespectful when you talk to them. They did not help me.
Had a hard time understanding the rules and they people that were talking to me. most of them were rude and disrespectful.
Hire people who are not so rude for the office
I enrolled at TCC because of the BMET certificate option however, students were told that the college will be dissolving this option in 2024. What left a horrible impression about TCC was the lack of assistance when seeking help to learn concepts in the AC class and other electricity classes. I sought assistance several times and no one knew how to do the activities, assignments or lab work. People in the math lab were not able to assist. My classmates and I had the will and made the effort to seek assistance. A huge suggestion is to hire someone who has background knowledge who can help or offer electronic tutorials.
I had a lot of trouble getting together with an advisor. This is my 3rd advisor in 2 years in the same program.
I have had issues ever since the beginning when it came to support regarding me being a student against TCC, not so much the professors. Yes, some of the professors never really gave a care about how things should be done. Over the last 3 years, it became known that TCC was going downhill, and I was being cared less about with my success. Thankfully, I have at least two professors from Fall 2022 who are willing to push through to get me graduated with a degree I rightfully have earned.
I was not informed that i could have achieved a second degree if I had taken a few more pre-req classes until I was filling out my graduation application. I feel this should have been upfront information provided when enrolling in the career mobility courses.
I wish my advisor would have told me before my last semester that I was only one class shy for a double degree.
My academic advisor is not professional and did not help me when I needed
My experience with financial aid was horrible. The department was not willing to help with my unique situation until I reached out to the president of TCC. My wife and I ended up right contrary to what the financial aid department was willing to tell us.
My second academic advisor after XXXX has not really done her job and hasn't helped me.
The Financial aid process is a joke, with everything lined up, I have had numerous semesters where my funding didn't come through until the middle of the semester. At other schools I have attended I had my disbursement within the first week and even a week before classes started. Additionally, the turn over with advisors is absolutely astounding.. my current advisor often couldn't answer any questions I had about my program and thus, I had to rely on my program coordinator to have guidance.

*Responses are as entered by respondent.

Miscellaneous comments* (N=3)
I'm going to class and wishing math wasn't real.
Just stay focused and ask for help when you need it.
The first time students need to be reminded about the exceptions.

*Responses are as entered by respondent.

Appendix A

12/11/2018

Qualtrics Survey Software

Exit Survey

Default Question Block

Please enter your College Wide ID number beginning with T.

What is your preferred non-TCC email address?

What were your goal(s) for attending TCC? (Select all that apply.)

- Earn a degree or certificate
- Prepare for getting a job
- Improve existing job skills
- Transfer to a 4-year university
- Pursue personal interest
- Other

Did you accomplish your goal(s) for attending TCC?

- Yes, completely
- Yes, partially
- No

How much do you agree or disagree that TCC has contributed to your development in the following areas?

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree
Communicating clearly and effectively	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Thinking critically and analytically	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using computer and information technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working effectively with others from diverse backgrounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning effectively on my own	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Engaging with people different from myself	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contributing to the welfare of my community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Developing clearer career and/or educational goals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

<https://tulsacc.az1.qualtrics.com/WRQualtricsControlPanel/Ajax.php?action=GetSurveyPrintPreview>

1/3

To what extent do you agree or disagree with the following statements about your experience at TCC?

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	N/A
The instruction in my major courses were of high quality.	<input type="radio"/>				
I was able to get involved with organization(s) or event(s) that were of interest to me.	<input type="radio"/>				
The programs, organizations, or events in Student Life helped me become a more well-rounded person.	<input type="radio"/>				
I learned about different cultures, ideas, and/or types of diversity.	<input type="radio"/>				
I felt TCC was inclusive of my thoughts, ideas, and/or identities.	<input type="radio"/>				

How would you compare the quality of education offered at TCC compared to other institutions you have attended?

- I have not attended other institutions
- Better
- About the same
- Worse

If you were to start college over again, would you enroll at TCC?

- Definitely so
- Probably so
- Probably not
- Definitely no

If you indicated that you would probably or definitely not, please tell us why you would not likely enroll at TCC again if you were to begin college over.

Which of the following best describes your educational and/or employment plans after graduating from TCC? (Select all the apply.)

- I will begin a new job related to the degree/certificate I've earned at TCC. If so, where?
- I will continue with a job related to the degree/certificate I've earned at TCC. If so, where?
- I will be seeking a job related to the degree/certificate I've earned at TCC.

I will be transferring to a 4-year institution to continue my education. If so, where?

I will be returning to TCC to earn another degree/certificate.

Other:

Please share any additional comments you have about your most recent experience as a TCC student?

Did anyone at TCC make a positive impact on you? If so, please provide their name(s) or the area in which they work.

Would you like to receive information on the TCC Alumni Association?

Yes

No